



## Terms & Conditions

### 1. **Payments**

Sessions run every half-term but payments are split into equal instalments across the calendar year. Payments are scheduled for the 1<sup>st</sup> of every month (or the next available business day) and will be taken via Direct Debit. Payments are non-refundable. Should payment not be received Foot-Tech Academy has the right to cancel your place and offer the place to someone on the waiting list. The running costs of the sessions dictate that we must enforce the above policy.

### 2. **Missed Sessions**

Missed sessions cannot be carried over to the next month. No refunds will be given for missed sessions. Our coaches carefully plan each session based on the current membership numbers – if players persistently miss sessions it means we cannot plan effectively. Once your membership is confirmed, and subject to your payment being received, you are free to attend as many of your chosen sessions as you like across that month.

### 3. **Cancelled Sessions**

Foot-Tech Academy will not issue refunds for cancelled sessions relating to factors outside of the company's control. This includes, but is not limited to: weather conditions, frozen/hard surface, third-party events at our venues and Bank Holidays.

Where possible Foot-Tech Academy will aim to provide additional sessions to make up for any cancellations.

### 4. **Health & Safety**

Foot-Tech Academy coaches are DBS checked and at least one certified First Aider is in attendance at every session. By allowing your player to participate in the sessions you give the qualified First Aider full authorisation to administer First Aid, to the best of their abilities, to your child should they require it.

Foot-Tech Academy accepts no responsibility for any injuries or death incurred in the normal course of the sessions or any responsibility for injuries or death incurred as a result of the administration of any First Aid.

Any pre-existing medical conditions must be detailed on the registration form for your player/s and discussed with your players' coach at the earliest time.

### 5. **Kit**

Each player must wear appropriate trainers/boots (for outdoor sessions) and sports kit. Foot-Tech Academy has the right to refuse entry should your player not have the appropriate kit. In such instances you would not be entitled to any refund for that session. Should you allow your player to undertake the sessions without the appropriate kit, Foot-Tech Academy will not be held responsible for any injuries that occur as a result. It is your responsibility to ensure your player/s have enough water, sunscreen and weather proof kit dependant on the needs of the player and the weather conditions at any session. Exclusive Foot-Tech kits are provided to paying participants should you wish to purchase it.

**6. Behaviour**

Each player is required to behave politely towards coaches, parents and other players. Any instances of rudeness, bullying, inappropriate language, misconduct (such as fighting and lashing out) and anything else deemed inappropriate and a disruption to the enjoyment of the sessions may result in Foot-Tech Academy cancelling the players' membership.

Parents are invited to watch the sessions but must show respect to coaches, their child/children, other parents and other children. Any parent who behaves inappropriately (such as shouting at their child/other children or being disrespectful to coaches) will be asked to leave and it may result in their player having their membership cancelled.

What is deemed inappropriate will be decided by Foot-Tech Academy Directors.

We encourage positive comments but will not tolerate abuse towards the players.

**7. Sessions**

It is the parent/guardian's responsibility to ensure their player/s arrive on time for each session and that they pick their child/children up immediately at the session end time.

**8. Lost/Damaged Property**

Foot-Tech Academy accepts no responsibility for lost, stolen or damaged property including, but not limited to, clothing, water bottles, shin pads, footwear and vehicles.

For instances of stealing please report it to a Foot-Tech Coach immediately.

**9. Photography**

Foot-Tech Academy coaches will take photos and videos to use for promotional and instructional purposes. Such footage may be shared on Foot-Tech Academy official social media and website pages.

Any photographic or video footage is deleted from any coach's device as soon as the photo or video has been published.

If you do not consent to this please email [info@foot-techacademy.co.uk](mailto:info@foot-techacademy.co.uk) with your player/s name and they will not be included in any pictures/videos.

**10. Acceptance**

Acceptance to the above is necessary to be given membership to Foot-Tech Academy.

Payment for a monthly block will be deemed as your agreement to each point.

**11. Cancelling your membership**

You can cancel your membership at any time by cancelling your Direct Debit and/or emailing us to cancel it for you.

Should you cancel part way through a block of sessions you will still be able to attend the remaining sessions. No refunds will be given for any sessions you cannot attend during that the half-term you cancel your membership.